

DTE CODE: 2564



MSBTE CODE: 1841

Shri Dhaneshwari Manav Vikas Mandal's

SVP COLLEGE OF PHARMACY

(D.Pharm & B.Pharm)

At. Hattatq. Basmat Dist. Hingoli (M.S.) 431705

ANNUAL REPORT OF THE GRIEVANCE REDRESSAL COMMITTEE FOR THE ACADEMIC YEAR 2021-2022

- The first Grievance Redressal committee meeting for the Academic year 2021-2022 was held on 23.07.2022 at 10.30 AM in Principal Chamber.
- The Second Grievance Redressal Committee meeting for the Academic year 2021-2022 was held on 24.08.2021 at 10.30 AM in Principal Chamber.
- The agenda of the meeting was to discuss about the ways to resolve the Grievances received by the students.

The Details are given below

S.No	Issue Date	Issue	Complaint by	Action taken Date	Action Taken by the committee
1	20.07.2022	Wi-Fi Coverage Problem in college campus	II year B.Pharm students	25.07.2022	Approved for Increase the speed of Wi-Fi.
2	20.08.2021	Mobile Lost	I year B.Pharm students	26.08-2021	Committee brought to the notice of the Management With the help of floor Incharge Committee traced the CC footage and found the Mobile phone.

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ANNUAL REPORT OF THE GRIEVANCE REDRESSAL COMMITTEE FOR THE ACADEMIC YEAR 2020-2021

- The first Grievance Redressal committee meeting for the Academic year 2020-2021 was held on 23.09.2021 at 10.30 am in Principal Chamber.
- The Second Grievance Redressal Committee meeting for the Academic year 2020-2021 was held on 22.03.2020 at 10.30 am in Principal Chamber.
- The agenda of the meeting was to discuss about the ways to resolve the Grievances received by the students.

The Details are given below

S.No.	Issue Date	Issue	Complaint by	Action taken Date	Action Taken by the committee
1	20.09.2021	Establish Uninterrupted Wi-Fi Facility In Student Rooms	II year B.Pharm students	25.09.2021	As per the request from the students provided the Wi-Fi facility in the Campus.
	20.09.2021	Request to repair the student tables as they are completely damaged	I year B.Pharm students	25.09.2021	With rest to the Grievance received from students all the class room student benches were repaired.
	21.03.2020	Request To Increase The Number Of Text Books In Library	I year B.Pharm students	26.03.2020	Further instructions have been given to the concerned committee members to look in the matter and give latest information available in the library. Based on the information it has been decided to increase the number of books in the library.

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ANNUAL REPORT OF THE GRIEVANCE REDRESSAL COMMITTEE FOR THE ACADEMIC YEAR 2019-2020

- The first Grievance Redressal committee meeting for the Academic year 2019-2021 was held on 23-08-2020 at 10.30 am in Principal Chamber.
- The Second Grievance Redressal Committee meeting for the Academic year 2019-2020 was held on 22-04-2019 at 10.30 am in Principal Chamber.
- The agenda of the meeting was to discuss about the ways to resolve the Grievances received by the students.

The Details are given below

S.No.	Issue Date	Issue	Complaint by	Action taken Date	Action Taken by the committee
1	20.08.2020	Water Filter Cooling Problem	II year B.Pharm students	25.08.2020	Committee brought to the notice of the management and water filter was repaired to effective cooling.
2	21.04.2019	Request to increase the number of text books in Library	I year B.Pharm students	25.04.2019	This grievance was brought to the notice of management through principal. The management provides the Number of text books in library.
3	21.04.2019	Request to monitor the quality of food in canteen	II year B.Pharm students	25.04.2019	This Grievance has been redressed with due concern. Given strict instructions to monitor the food quality regularly to canteen committee members

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ANNUAL REPORT OF THE GRIEVANCE REDRESSAL COMMITTEE FOR THE ACADEMIC YEAR 2018-2019

- The first Grievance Redressal committee meeting for the Academic year 2018-2019 was held on 23.08.2019 at 10.30 am in Principal Chamber.
- The Second Grievance Redressal Committee meeting for the Academic year 2018-2019 was held on 22.02.2018 at 10.30 am in Principal Chamber.
- The agenda of the meeting was to discuss about the ways to resolve the Grievances received by the students.

The Details are given below

S.No.	Issue Date	Issue	Complaint by	Action taken Date	Action Taken by the committee
1	20.08.2019	Library Timings Related	I year B.Pharm students	25.08.2019	Committee discussed with Library committee to instruct the librarian to make library timings flexible.
2	21.02.2018	Request to supply continuous drinking water in Main block	I year B.Pharm students	26.02.2018	This grievance was brought to the notice of management through principal. The management provided a continuous water supply and appointed a supervisor for regular supervision.
3	21.02.2018	Class Room Window Glass Repair	II year B.Pharm students	26.02.2018	Committee brought to the notice of management and repaired the window pane.

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ANNUAL REPORT OF THE GRIEVANCE REDRESSAL COMMITTEE FOR THE ACADEMIC YEAR 2017-2018

- > The first Grievance Redressal committee meeting for the Academic year 2017-2018 was held on 23.08.2018 at 10.30 am in Principal Chamber.
- > The Second Grievance Redressal Committee meeting for the Academic year 2017-2018 was held on 22.03.2017 at 10.30 am in Principal Chamber.
- > The agenda of the meeting was to discuss about the ways to resolve the Grievances received by the students.

The Details are given below

S.No.	Issue Date	Issue	Complaint by	Action taken Date	Action Taken by the committee
1	20.08.2018	Fans not working	II year B.Pharm students	25.08.2018	Committee brought to the notice of the management that the fans which are not working were repaired and few were replaced by new one.
2	20.08.2018	White board visibility problem	I year B.Pharm students	25.08.2018	Committee brought to the notice of the management and make it clearly visible.
3	21.03.2017	Canteen menu price Related	I year B.Pharm students	26.03.2017	Committee discussed with the canteen committee to make the menu prices reasonable.

(Signature)
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